

REAL ESTATE BULLETIN

Gray Davis, Governor Maria Contreras-Sweet, Secretary, Business, Transportation, & Housing Agency Paula Reddish Zinnemann, Real Estate Commissioner

http://www.dre.ca.gov

Department of Real Estate

Spring 2002

A message from Secretary Maria Contreras-Sweet

from the Business, Transportation, and Housing Agency

alifornia's abundance of natural resources combined with a phenomenally skilled and diverse population has propelled its economy. California has climbed from the seventh to the fifth largest economy in the world.

But this prosperity has come at a price. California's population is growing and now exceeds 33 million people. That in turn is challenging our natural resources, our highways and roads, and our ability to provide enough student classrooms.

Many people are wondering how California can overcome this problem, especially in the face of a budget deficit. How will we build a better California? Governor Gray Davis has a plan for that: he is investing in California's infrastructure.

At a time when the country is experiencing an economic downturn, the Governor has created 900,000 new jobs in California by investing in the state's infrastructure. For example, at least 67,000 new jobs—enough to fill every seat in the Oakland Coliseum—will be created with the construction of the new eastern span of the San Francisco-Oakland Bay Bridge.

Governor Davis has invested nearly \$7 billion to improve transportation across California, the single largest General Fund investment in state history. He is improving one in every five miles of California roadway and is adding hundreds of miles of new High Occupancy Vehicle (carpool) lanes.

Because of these efforts for the first time in decades, new, more energy efficient power plants are under construction or have come on line, delivering much-needed megawatts of reliable electricity. He created the largest energy conservation program in the nation, which includes rebates for homeowners, consumers, businesses and farms.

And, Governor Davis is investing

\$9.2 billion to make schools in every region of the state modern, spacious and safe.

Building a better California means planning for the future. So when he took office three years ago, Governor Davis created the Commission on Building for the 21st Century. He asked me to cochair this blue-chip council of Californians representing every as-

Continued on page 3

Brokers —

Don't allow property owners to have signatory or withdrawal power over your trust accounts

ver the years the Department has received many inquiries from brokers asking if a property owner can be a signatory on the broker's trust account when the broker maintains a separate trust account just for one particular owner's property or properties.

The information that addresses this question is found primarily in Real Estate Law Section 10145. The pertinent part states "... All funds deposited by the broker in a trust fund account shall be maintained there until disbursed by the broker in accordance with instructions from the person entitled to the funds." Some brokers point to Regulation 2834 as being inconsistent with Section 10145. But another look shows that only employees of the broker who are subject to the brokers control and direction can also make withdrawals. The wording of Regulation 2834 shows that such other signatories are merely authorized to act on behalf of the broker pursuant to his or her explicit policies and instructions. In this regard, Regulation 2834 states that authorizing contractual licensees or bonded employees to withdraw trust funds does not relieve the broker "... from the responsibility or liability as provided by law in handling trust funds in the broker's custody."

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STATE OF CALIFORNIA GRAY DAVIS, Governor

Business, Transportation and Housing Agency MARIA CONTRERAS-SWEET, Secretary

DEPARTMENT OF REAL ESTATE
PAULA REDDISH ZINNEMANN, Commissioner

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| Mortgage Loan Activities | (916) 227-0770 |
| General Licensing Information | (916) 227-0931 |
| Broker Examinations | (916) 227-0899 |
| Salesperson Examinations | (916) 227-0900 |
| Original Licensing (sales/brokers) | (916) 227-0904 |

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Home Loans

+ Teachers





from the California Housing Finance Agency

Selling homes to California's public school teachers has gotten even easier.

Another new program for educators offers an 80% first loan and a 17% "silent" second loan featuring deferred payments and simple interest. The "80/17" is an innovative partnership between the California State Teachers' Retirement System (CalSTRS) and the California Housing Loan Insurance Fund (CaHLIF), the mortgage insurance arm of the California Housing Finance Agency (CHFA). The maximum combined total for the first and second loan is \$450,000; in designated high cost counties, the maximum is \$550,000.

"The 80/17 can be good news for real estate licensees," says CaHLIF Officer Lorrie Blevins. "Since teachers only have to qualify for a loan on 80% of the purchase price, more educators may be able to buy a home." While 80/17 works effectively across the board, it was originally designed for those wishing to purchase a home in high-cost areas. Real estate licensees may find the 80/17 a useful tool in assisting homebuyers who want to live in a certain area but can't afford to.

Since the program went statewide last November, more than 130 applications have been received from educators, amounting to over \$30 million in mortgages. Outgoing CalSTRS Chief Executive Director James D. Mosman is pleased with the partnership between CalSTRS and CaHLIF. "It sets the standard of cooperation to provide common good and California teachers reap the benefits."

All employees of California's public schools and members of CalSTRS are eligible for the 80/17. More information is available by calling (916) 322-8936 and participating lender information is provided on the CalSTRS Web site at www.calstrs.ca.gov.

CHFA was created in 1975 as California's affordable housing bank to help meet the housing needs of people with low to moderate incomes. CalSTRS provides retirement benefits to California's public school educators from kindergarten through community college and serves about 496,000 California teachers.

Did you know...

California has the most FHA single family loan originations in the nation.

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Who is watching the Web?

he Internet is here to stay. It may not have taken over the real estate and mortgage business as some people had forecasted, but it is a dynamic medium for the marketing of real estate services.

Today, just as in times past, the advent of new technology brings challenges to the people who regulate the activity embraced by this technology. One of the challenges is to ensure that information being sent out over the Internet is in compliance with the Real Estate Law. Each and every broker who either operates a Web site or has employees that operate Web sites needs to review those Web sites to ensure they are in compliance. Section 10177(h) of the Business and Professions Code requires a broker to exercise reasonable supervision over the activities of his or her salespersons. Reasonable supervision, as defined by Regulation 2725, includes the establishment of policies, rules, procedures and systems to review, inspect and manage the activities of salespersons. Therefore, a broker should establish a policy to ensure that the broker is reviewing all Web sites used in connection with his or her brokerage. It is a good practice for salespersons to have their Web sites reviewed by their broker prior to the site going online. It is also beneficial for brokers to establish systems to monitor the activities conducted by salespersons on the Web site.

The Department is currently monitoring the Internet for compliance with the Real Estate Law. Numerous violations have been noted in regards to how information is being presented. Remember, the Internet is just another advertising medium. The same rules apply to the Internet as those which apply if you are running an ad in the local newspaper or putting out a flyer.

Brokers need to be aware of and be involved in any licensed activity being conducted over the Internet by their salespersons. Common violations noted are as follows:

- ➤ No license identification pursuant to Business & Professions Code Section 10140.6 and Commissioner's Regulation 2770.1.
- For licensees engaged in mortgage loan activities, no license



identification pursuant to Business & Professions Code Section 10235.5, 10236.4, and Com-missioner's Regulation 2847.3

Licensees are advertising under unauthorized fictitious names, which results in a license status check showing no person is licensed under that name. Remember, unlicensed fictitious business names may not be used in any form of advertising.

Additional advertising violations pursuant to Commissioner's Regulation 2848 were noted for licensees engaged in loan solicitation.

In order to avoid becoming entangled in a web of legal problems, ensure that your Web site is in compliance with the Real Estate Law. Further information is available on the DRE Web site **www.dre.ca.gov** (see FAQs – Internet Business/Advertising).

Message

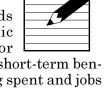
Continued from page 1

pect of life in the state, from entrepreneurs to experts to everyday residents. The Commission developed for the Governor's consideration proposals on building a better California without falling into the age-old trap passing the buck to the taxpayers.

The Commission addressed the eight building blocks that comprise the foundation on which our state rests: education, energy, housing, land, public buildings, technology, transportation and water. From building neighborhood schools to maximizing renewable energy sources to encouraging affordable housing, the state now has proposals for streamlining government and taking full advantage of public-private partnerships to develop California's infrastructure without passing the expense on to taxpayers.

For example, the Commission calls for a unified California partnership for a larger share of federal transportation programs in the upcoming reauthorization in Washington. The long-term ben-

efit is more roads and better public transportation for



our children. The short-term benefit is money being spent and jobs being created today.

Building a better California. It's what every generation of Californian has done before. Combine a long-term plan with the leadership of Governor Davis, the talent of the people of California, and it's exactly what we will do again.

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Signatory or withdrawal power

Continued from page 1

Once a broker has properly deposited trust funds into his or her trust account, the broker becomes obligated by Section 10145 to fulfill the role of trustee regarding the deposited funds, is held to a fiduciary duty to the brokers principals, and must be able to account to the principal for all disbursed funds.

Some brokers have asked, "Can I then have the owner and myself both be signatories on a separate trust account just for that owner's properties and require both of our signatures on all checks or other withdrawals?" The answer again is "no." The reason is that the broker would again be relinquishing his or her trusteeship. A practical solution that the Department may offer for this issue would be to set up two separate bank accounts. For illustration purposes, let's call them Account "A" and Account "B." Account "A" would be a trust account the broker uses to handle all trust funds received and disbursed for a particular property per Business & Professions Code Section 10145 and Regulation 2834. Account "B" would be a bank account opened and solely owned by the property owner to be used as a "reservoir" account. The property owner may dictate the level of funds to be maintained in Account "A" and instructs the broker to transfer any excess funds from Account

New disclosure requirement Right to negotiate property inspections

n January 2, 2002, Assembly Bill 452 became effective. This legislation added Section 11010.11 to the Business & Professions Code and requires the Department of Real Estate to add a disclosure to subdivision public reports informing purchasers of the right to negotiate property inspections with the seller of the subdivision under terms mutually agreeable to both parties. Notwithstanding any provision in the purchase contract to the contrary, a prospective buyer has the right to negotiate with the seller to

allow an inspection of property (used for residential purposes) by the buyer or the buyer's designee under terms mutually agreeable to the prospective buyer and seller.



Real estate brokers and salespersons involved in subdivision sales should be aware that purchasers have the right to negotiate with the seller to allow for a property inspection.

"A" to "B" by making a deposit directly to Account "B." For example, the property owner may instruct the broker to make a transfer to Account "B," at the beginning or the middle of each month if the level of funds in Account "A" exceeds the estimated amount of the normal operating expenses. Likewise, in the rare occasions when the level of funds in Account "A" unexpectedly falls below the estimated amount of normal operating expenses, the broker may ask the property owner to make a transfer of the amount of funds needed from Account "B" to Account "A." By taking this approach, the trusteeship of the brokers would be maintained and would also afford the property owners a substantial level of control of their money yielded from their properties.

Perhaps the most difficult scenario to understand regarding this issue is, "What happens when the broker dies?" When a broker dies, the funds in his or her trust account will likely become (at least temporarily) a part of his estate. But that would be true even if an owner could withdraw funds from the broker's trust account. If an owner were to so withdraw funds, a court would likely require their return until a proper determination of ownership by the estate could be made.

None of this is a new line of thought. Brokers who operate contrary to the provisions of the Real Estate Law and the dictates of professionalism are relinquishing their trusteeship. In doing so, any such brokers are exposing themselves to the potential for a variety of civil liabilities and legal actions, and upon the Department's discovery of such practices, their real estate licenses may be jeopardized.

Property owner instructions to broker

"A" — Broker Trust Account

Trust funds received/disbursed for a particualr property Broker transfer — if funds exceed normal operating expenses

Property owner transfer if funds fall below normal operating expenses "B" — Property
Owner Bank
Account

Reservoir account

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Disciplinary Action — Sept. 2001 to Nov. 2001

- ✓ A list of actions is not published in this Bulletin until the 30-day period allowed for court appeal has expired, or if an appeal is filed and the disciplinary action is stayed, until the stay is dissolved. Names of persons to whom licenses are denied on application are not published.
- Licensees are listed alphabetically by the District Office region of responsibility.
- The license type is listed in parentheses after the licensee's name. [REB – Real

estate broker; RREB - Restricted real estate broker; RES - Real estate salesperson; RRES – Restricted real estate salesperson; PRLS - Prepaid rental listing service; RPRLS - Restricted prepaid rental listing service; REO -Real estate officer; REC – Real estate corporation]

Below are brief summaries of various regulations and code sections. The full text of the sections is found in the Business and Professions Code and the Regulations of the Real Estate Com-

missioner, both of which are printed in the Real Estate Law

book. The Real Es-

tate Law book is available for purchase from the Department of Real Estate.

Disciplinary actions that are "stayed" means "a delay in carrying out" all or part of the recommended discipline.

Commissioner's Regulations

| 2715 | Licensee's failure to maintain current business or mailing address with DRE |
|------------|---|
| 2725 | Failure to broker to exercise reasonable supervision over the |
| 2123 | activities of his or her salespersons |
| 2726 | Failure to have broker-salesperson agreements |
| 2731 | Unauthorized use of fictitious business name |
| | 0 |
| 2752 | Broker's failure to notify DRE of salesperson employment |
| 2753 | Broker's failure to retain salesperson's license at main office or return the license |
| 2800(a) | Material change in subdivision offering |
| 2800(p)(2) | Material change - Failure to pay subdivision assessments |
| 2831 | Failure to keep proper trust fund records |
| 2831.1 | Inadequate separate trust fund beneficiary records |
| 2831.2 | Failure to reconcile trust account |
| 2832 | Failure to comply with trust fund handling provisions |
| 2832(a) | Failure of broker to place trust funds into hands of owner, into a |
| () | neutral escrow depository or trust fund account within three busi- |
| | ness days of receipt |
| 2832(e) | Failure of broker acting as escrow holder to deposit trust funds in |
| (-) | trust account by next business day following receipt |
| 2832.1 | Failure to obtain permission to reduce trust fund balance in a |
| | multiple beneficiary account |
| 2834 | Trust account withdrawals by unauthorized or unbonded person |
| 2834(b) | Unauthorized or unbonded person making withdrawals from |
| | corporate trust fund account |
| 2835 | Retention of broker funds in trust account |
| 2840 | Failure to give approved borrower disclosure |
| 2950(d) | Failure of broker handling escrows to maintain records and |
| -> -> () | accounts |
| 2950(f) | Failure by broker handling escrow to deposit trust funds in trust |
| 2>00(1) | account |
| 2950(g) | Broker-handled escrow disbursement without written instruc- |
| 2700(8) | tions |
| 2950(h) | Failure to advise all parties of licensee's interest in agency |
| 2,50(II) | holding escrow |
| 2951 | Improper record keeping for broker handled escrows |
| | improper record neeping for croker number escrows |

Business and Professions Code

| 480(c) | Denial of license on grounds of false statement in license application |
|----------|---|
| 490 | Substantially related criminal conviction |
| 498 | License obtained by fraud or misrepresentation |
| 10130 | Acting without license |
| 10137 | Unlawful employment or payment of compensation |
| 10145 | Trust fund handling |
| 10145(a) | Trust fund handling |
| 10145(c) | Failure by salesperson to deliver trust funds to broker |
| 10146 | Advance fee handling |
| 10148 | Failure to retain records and make available for inspection |
| 10159.2 | Failure by designated officer to supervise licensed acts of corporation |
| 10159.5 | Failure to obtain license with fictitious business name |
| 10160 | Failure to maintain salesperson licenses in possession of broker |
| 10161.8 | Failure of broker to notify Commissioner of salesperson employment |

| 10161.8(a) | Failure of broker to notify Commissioner of salesperson |
|-------------|---|
| 10101.o(a) | • |
| 10173 | employment |
| 10163 | Failure to obtain a branch office |
| 10176(a) | Making any substantial misrepresentation |
| 10176(e) | Commingling trust funds with brokers funds |
| 10176(g) | Secret profit or undisclosed compensation |
| 10176(i) | Fraud or dishonest dealing in licensed capacity |
| 10177(a) | Procuring a real estate license by misrepresentation or material |
| | false statement |
| 10177(b) | Conviction of crime |
| 10177(d) | Violation of real estate law or regulations |
| 10177(f) | Conduct that would have warranted denial of a license |
| 10177(g) | Negligence or incompetence in performing licensed acts |
| 10177(h) | Failure to supervise salespersons or licensed acts of corporation |
| 10177(j) | Fraud or dishonest dealing as principal |
| 10177(k) | Violation of restricted license condition |
| 10177.5 | Civil fraud judgment based on licensed acts |
| 10229(h)(5) | Failing to forward multi-lender accountant's report to DRE |
| 10232 | Failure to notify DRE of threshold status |
| 10232.2 | Failure to file or maintain trust fund status |
| 10232.25 | Failure to file trust fund status reports |
| 10240 | Failure to give mortgage loan disclosure statement |
| 11012 | Material change in subdivision offering without notifying DRE |

REVOKED LICENSES

Fresno Region

Bernard, Thomas James (REB)

556 E. Mariners Cir., Fresno Effective: 11/29/01 Violation: 490, 10177(b)

Cuevas, Cesar (RES)

2246 Racquet Club, Los Banos Effective: 10/24/01 Violation: 490, 498, 10177(a)(b)

Elcano, Stephen A. (RES)

235 Beech St., Bakersfield Effective: 9/13/01 Violation: 498, 10177(a)

Riker, Thomas Floyd (RES)

344 Falcon Crest Dr., Arroyo Grande Effective: 10/22/01 Violation: 498, 10177(a)

Los Angeles Region

Barba, Javier David (RES)

13215 E. Penn St., Ste. 315,

Whittier Effective: 11/26/01 Violation: 490, 10177(b)

Bay Ridge Group, Inc. (REC)

12062 Valley View St., Ste. 137, Garden Grove Effective: 10/4/01 Violation: 2726, 2831, 2831.1, 2831.2, 2832.1, 2834, 10145, 10148, 10177(d)(g), 10232, 10232.25

Carrasco, Julio R. (RES)

10226 Lakewood Blvd., Downey *Effective*: 11/19/01 Violation: 480(c), 10177(a)

Choi, Yong Shik (RES)

1973 S. State College Blvd., Anaheim

Effective: 11/5/01

Violation: 10137, 10176(a), 10177(d)(j)

Coleman, James Paul (RES)

14682 Kelly St., Adelanto Effective: 11/13/01 Violation: 498, 10177(a)

Collins, Desiree (RES)

5159 Terramar Way, Oxnard Effective: 10/23/01 Violation: 490, 10177(b)

Cruz, Julia (RES)

PO Box 40257, Downey *Effective*: 11/29/01

Violation: 10176(a)(i), 10177(j)

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Dunne, Matthew Gene (RES)

955 Calle Canta, Glendale Effective: 10/24/01 Violation: 490, 10177(b)

Esguerra, Jessie David (REB)

17922 S. Horst Ave., Artesia Effective: 10/17/01

Violation: 2725, 2840, 10177(d)

(g)(h), 10240 Ferguson, Keith Michael (RES)

201 16th St., #4, Huntington Beach Effective: 11/16/01 *Violation:* 490, 10177(a)(b)

Fetzer, William Fleming IV (RES)

821 Autumn Ln., Corona Effective: 10/4/01 Violation: 480(c), 10177(a)

Hart, Wallace Lang (RES)

1060 Calle Del Cerro, #1107, San Clemente

Effective: 9/13/01 Violation: 498, 10177(a)

Houston, Thomas William (RES)

3867 Huron Ave., #6, Culver City Effective: 10/24/01 Violation: 490, 10177(b)

Hsu, George Chincheng (REB)

5220 N. Rosemead Blvd., Ste. A, San Gabriel Effective: 9/17/01

Violation: 2831, 2831.2, 2832.1, 2950(d)(g), 2951, 10145, 10176(e)(g)(i), 10177(d)(g)

Johnson, Jessica Marlene (RES)

5022 Adams St., Chino Effective: 11/16/01 Violation: 490, 10177(b)

Johnston, Diane Louise (RES)

PO Box 1295, Orange Effective: 11/20/01 Violation: 490, 10177(b)

Lavey, Fred Henry Jr. (RRES)

1000 N. Coast Hwy, #1, Laguna Beach Effective: 9/19/01 Violation: 490, 10176(e)(i), 10177(b)(d)(j)(k)

Mayer, Laura Lee (RES)

655 Baker St., #L205, Costa Mesa Effective: 11/5/01 Violation: 498, 10177(a)

Moland, Derick Andre (RES)

3133 West 79th St., Los Angeles Effective: 11/1/01 Violation: 490, 10177(b)

Newberry, Matt M. (RES)

451 W. Bonita Ave., Ste. 5, San Dimas Effective: 10/23/01

Violation: 490, 10177(b)

Post, Christopher Dean (RES) 520 Murray Canyon Dr., #815,

Palm Springs 10/24/01 Effective: Violation: 490, 10177(b)

Potter, Sandra Francine (RES)

2061½ Santa Rosa, Altadena Effective: 10/15/01 *Violation:* 490, 10177(b)

Rader, Michael (RES)

PO Box 4142, Sunland Effective: 10/25/01 *Violation:* 490, 10177(b)

Stone, Marty (RES)

24421 Philemon, Dana Point Effective: 9/18/01 Violation: 10130, 10137, 10177(d)

Tarin, Richard Gilbert (RES)

1063 West 6th St., Ste. 101,

Ontario

Effective: 9/24/01 *Violation:* 490, 10177(b)

Truong, Jessica T. (RES)

9702 Bolsa Ave., #40, Westminster Effective: 10/23/01

Violation: 490, 498, 10177(a)(b)

Vivola, Robert Joseph (REB)

17445 Ivy Ave., Fontana Effective: 10/26/01 Violation: 2731, 10148(a), 10159.5, 10176(i), 10177(d)(g)

Ward, Janice Patricia (RES)

PO Box 5109, Balboa Island Effective: 5/14/01 *Violation:* 490, 10177(b)

Ward, Thomas Robert (REB)

836 Carty Dr., Oxnard Effective: 9/20/01 Violation: 490, 10177(b)

Wiborg, Roy B. (RES)

8712 Oland Ave., Sun Valley Effective: 9/25/01 *Violation:* 490, 10177(b)

Zandate, Greg (RES)

11142 State St., #B, Lynwood Effective: 10/25/01 Violation: 490, 10177(b)

Oakland Region

Al Baldini Realty, Inc. (RREC)

4977 Mission St., San Francisco Effective: 11/5/01

Formerly known as: Century 21 Baldini Realty, Inc.

Violation: 10177(d)

Bokov, Serge (RRES)

477 34th Ave., #9, San Francisco Effective: 10/9/01 Violation: 490, 10177(b)

Bremner, John Price (REB)

P.O. Box 1650, Ross Effective: 9/4/01 Violation: 490, 10177(b)

Campbell, Steven Robert (REB)

346 Paul Ave., Salinas Effective: 11/9/01 Violation: 490, 10177(b)

Dhami, Balbir S. (REB)

1642 Coraltree Pl., San Jose Effective: 9/24/01 Violation: 10177.5

Gomez, Edgar Anibal (REB)

4221 Mission St., San Francisco Effective: 11/29/01

Violation: 10177.5

Graves, Teresa Marie (RES)

1607 McGinness Ave., San Jose Effective: 11/1/01 *Violation:* 490, 10177(b)

Katz, Ken (REB)

PO Box 270, Salinas *Effective*: 9/26/01 *Violation:* 490, 10177(b)

Nguyen, Shena H. (RES)

38 Amberwood Cir., San Francisco Effective: 9/13/01

Violation: 490, 498, 10177(a)(b)

Panzich, Reyna Elizabeth (RES)

725 Capitola Ave., #F, Capitola

Effective: 10/9/01

Violation: 490, 498, 10177(a)(b)

Schram, Rachel A. (RES)

785 N. Fair Oaks, #3, Sunnyvale Effective: 11/29/01 Violation: 490, 10177(b)

Trujillo, Aaron Chris (RES)

5169 Kiowa Ct., Antioch Effective: 9/13/01 Violation: 490, 10177(b)

Sacramento Region

Lewis, Richard Vincent (RES)

PO Box 852, Clearlake Effective: 11/9/01 Violation: 10130, 10137, 10145, 10177(d)

Margerum, Kevin (REB)

3090 Pioneer Hill Rd., Placerville *Effective*: 10/24/01 Violation: 10148, 10177(d)

Niell, Eric Lonnie (REB)

PO Box 464, Meadow Vista Effective: 10/17/01 Violation: 490, 10177(b)

San Diego Region

Bendah, Golda (RES)

6264 Bernadette Ln., San Diego Effective: 9/24/01 Violation: 490, 10177(b)

Berend, Steven Hughes (REB)

2717 Reynard Way, San Diego Effective: 9/17/01 *Violation:* 490, 10177(b)

Daly, Frank Joseph (REB)

12759 Poway Dr., Ste. 102, Poway Effective: 9/13/01 Violation: 2726, 2753, 2831, 2831.1, 2831.2, 2832, 2834, 10145, 10148, 10163, 10177(d)

Lawson, Brian R. (RES)

500 N. Grape St., Escondido Effective: 11/29/01 Violation: 498, 10177(a)

Letourneau, Robert Gordon (RES)

1565 Hotel Circle South, San Diego

Effective: 9/13/01 Violation: 490, 10177(b)

Malec, David Arthur (RES)

12751 Poway Rd., #103, Poway Effective: 9/26/01

Violation: 10145(c), 10176(i),

10177(d)

Martin, Vicky Jo (RES)

1966 Longfellow Rd., Vista Effective: 10/24/01 Violation: 490, 10177(b)

Morse, Thad E. (RES)

508 Toucan Dr., Vista Effective: 10/24/01 Violation: 498, 10177(a)

REVOKED WITH A RIGHT TO A RESTRICTED LICENSE

Fresno Region

Hart, Timothy Harold (RES)

4974 N. Fresno St., #363, Fresno *Effective:* 11/1/01 Violation: 10130, 10177(d) Right to RRES license on terms and conditions

Williams, Shellie R. (RES)

PO Box 247, Auberry *Effective*: 9/26/01 Violation: 498, 10177(a) Right to RRES license on terms and conditions

Los Angeles Region

Alvarado, Elena Orozco (REB)

2537 W. Beverly Blvd., Ste. 103, Montebello Effective: 11/19/01 Violation: 2831, 2831.2, 2832(e), 2832.1, 2950(d)(f)(g), 2951, 10145, 10177(d) Right to RREB license on terms and conditions

Brabant, Robert Lowell (REB)

7300 State St., Huntington Park Effective: 9/5/01 Violation: 2832.1, 10145(a), 10177(d)(g) Right to RREB license on terms

Bradarich, Maria Rossana (REB,

and conditions

and conditions

REO) 29050 S. Western Ave., Ste. 252, Rancho Palos Verdes Effective: 11/15/01 Officer of: Seapoint Realty, Inc. Violation: 2831, 2831.2, 10145, 10177(d) Right to RREB license on terms

Cicala, Philip John (REB, REO)

1436 Queen Summit Dr., West Covina Effective: 11/29/01 Officer of: Klamath River Development Co. Violation: 2800(a), 2800(p)(2), 10177(d), 11012 Right to RREB license on terms

First Alliance Mortgage Company

(REC) 17305 Von Karman Ave., Irvine

Effective: 10/24/01 Violation: 10177(d), 10229(h)(5),

10232.2, 10232.25 Right to RREC license on terms

and conditions

and conditions

Gross Financial Group, Inc. (REC)

817 N. Broadway, Ste. B,

Santa Ana

Effective: 9/4/01

Violation: 2752, 2840, 10161.8, 10176(g), 10177(d)(g), 10240 Right to RREC license on terms

and conditions

Klamath River Development Co. (REC)

1436 Queen Summit Dr.,

West Covina

Effective: 11/29/01

Violation: 2800(a), 2800(p)(2),

10177(d), 11012

Right to RREC license on terms

and conditions

Lee, Franklin D. (RREB, RREO)

113041/2 South St., Cerritos

Effective: 9/4/01

Violation: 2752, 2831.2, 2832, 2835, 10145, 10159.2, 10161.8, 10165, 10177(d)(g)(h)(k)

Right to RRES license on terms and conditions

Lugo, Elisa (RES)

2134 Jasmine St., Oxnard Effective: 10/25/01

Violation: 10130, 10177(d)(f)(g) Right to RRES license on terms

and conditions

Montes, Enrique Efren (REB, REO)

817 N. Broadway, Ste. B,

Santa Ana Effective: 9/4/01

Officer of: Gross Financial

Group, Inc.

Violation: 2831, 2832, 10145,

10159.2, 10177(d)(h)

Right to RREB license on terms

and conditions

NKL, Inc. (REC)

113041/2 South St., Cerritos

Effective: 9/4/01

Violation: 2752, 2831.2, 2832, 2835, 10145, 10161.8, 10165,

10177(d)(g)(k)

Right to RREC license on terms

and conditions

Perez, Michelle Lynn (RES)

129 Nantucket Ln., Aliso Viejo

Effective: 9/17/01

Violation: 498, 10177(a) Right to RRES license on terms

and conditions

Rangell, Deric Andrew (REB)

9047 Lakewood Blvd., Downey Effective: 9/19/01

Violation: 2726, 2831, 2832, 2832.1, 2950(g), 2951, 10145,

10148, 10177(d)

Right to RREB license on terms

and conditions

Reed, Barbara Carroll (REB)

32098 Hilltop Blvd.,

Running Springs

Effective: 11/14/01

Violation: 490, 10177(b) Right to RRES license on terms

and conditions

Rezex, Abraham Julian (REB, REO)

Ste. H. Downey Effective: 10/11/01

7444 E. Florence Ave.,

Violation: 10148, 10177(g) Right to RREB license on terms and conditions

Safeguard Properties, Inc. (REC)

1565 Scenic Ave., Ste. E&F,

Costa Mesa

Effective: 10/22/01

Violation: 2731, 2832, 2832.1, 2840, 10137, 10145, 10163,

10177(d)(g), 10240

Right to RREC license on terms and conditions

Safeguard Property Management, Inc. (REC)

1565 Scenic Ave., Ste. E,

Costa Mesa

Effective: 10/22/01 Violation: 2832.1, 10130,

10145, 10177(d)(g) Right to RREC license on terms

and conditions

Seapoint Realty, Inc. (REC)

29050 S. Western Ave., Ste. 252,

Rancho Palos Verdes

Effective: 11/15/01

Violation: 2831, 2831.2, 10145, 10177(d)

Right to RREC license on terms and conditions

Slaven, Robert R. (RREB)

1976 Scenic Ridge Dr.,

Chino Hills

Effective: 9/11/01

Violation: 2831, 2831.1, 2831.2,

2832, 2832.1, 2834, 10145,

10177(d)(g)(h)(k)

Right to RRES license on terms and conditions

White, Robert Andrew (REB)

11411 Rancho Del Oro, Riverside

Effective: 11/5/01

Violation: 2831, 2831.2, 2834,

10145(a), 10176(i), 10177(d)(g) Right to RRES license on terms

and conditions

Zwick, Brian Mitchell (REB, REO)

5310 Via Santander, Yorba Linda

Effective: 10/10/01

Violation: 490, 10177(b)

Right to RRES license on terms and conditions

Oakland Region

Baldini, Al J. (RREB)

20 Acorn Dr., Hillsborough

Effective: 11/5/01

Violation: 10159.2, 10177(d)(h)

Right to RRES license on terms

and conditions

Clemons, James Allen (REB)

1999 S. Bascom Ave., #480,

Campbell

Effective: 11/20/01

Violation: 10177(d), 10234 Right to RREB license on terms

and conditions

Cunningham, Mark Scott (REB)

1750 Bridgeway, Ste. 103-B,

Sausalito

Effective: 10/25/01 Violation: 10176(a)

Right to RREB license on terms

and conditions

Keltner, Frederick Lea (REB)

5553 Del Oro Dr., San Jose Effective: 11/16/01

Violation: 2831.1, 2831.2, 2832(a), 2832.1, 2835, 10145,

10146, 10176(e)(g), 10177(d) Right to RREB license on terms

and conditions

Montiel, Rhene M. (REB)

3901 Grand Ave., #200, Oakland

Effective: 10/1/01 Violation: 2832(a), 2832.1,

2834, 10145, 10163, 10165, 10177(d)

Right to RREB license on terms

and conditions

Thayer, Fred Tim (RES)

PO Box 505, Belmont

Effective: 11/7/01 *Violation:* 490, 10177(b) Right to RRES license on terms

and conditions

Tran, Thomas Minh Thuan (RES)

926 Sundance Dr., Fremont Effective: 11/19/01 Violation: 490, 10177(b)

Right to RRES license on terms and conditions

Sacramento Region

Burris, Mary M. (REB)

8210 Capwell Dr., Oakland

Effective: 11/27/01 Formerly known as: Michelle

Ollar

Violation: 10177(g) Right to RREB license on terms

and conditions

King, Rebecca Lynn (REB) 1260 Lake Blvd., Ste. 285, Davis

Effective: 10/1/01 Violation: 2715, 2831, 2831.2,

2832(a), 2832.1, 2834, 10145,

10177(d)

Right to RREB license on terms

and conditions

Palazzo, Michael Roy (REB) 440 Drake Circle, Sacramento

Effective: 10/3/01

Violation: 10177(g) Right to RREB license on terms

and conditions San Diego Region

Aguirre, Manuel Rios (REB) 579 Telegraph Canyon Rd.,

Chula Vista Effective: 9/26/01

Violation: 2831, 2831.2,

2832(a), 10145, 10148, 10159.5,

10160, 10161.8(a), 10165, 10177(d)

Right to RREB license on terms and conditions

Don Perry & Associates (RREC)

3060 Bonita Rd., Ste. 201,

Chula Vista

Effective: 11/1/01

Violation: 2831, 2831.1, 2831.2, 2832.1, 2834, 10145, 10160, 10161.8(a)(b), 10165, 10177(d)

Right to RREC license on terms and conditions

Morris, Phillip Gail (REB)

4550 Kearny Villa Rd.,

Ste. 111, San Diego

Effective: 10/1/01 Violation: 2831, 2831.2, 2832, 2832.1, 2834, 10145, 10177(d)

Right to RREB license on terms and conditions

Perry, Donald Walter (RREB)

3060 Bonita Rd., Ste. 201,

Chula Vista

Effective: 11/1/01 Violation: 10159.2, 10177(d)

(g)(h)

Right to RREB license on terms and conditions

Weidinger, Joseph Thomas (RES)

3963 Gresham St., San Diego

Effective: 11/8/01 Violation: 498, 10177(a)

Right to RRES license on terms and conditions

SUSPENDED INDEFINITELY

Los Angeles Region

Farias, Ruth Georgenne (REB,

REO)

5086 Westminster Blvd.,

Westminster Effective: 9/17/01

Violation: 2832, 10145,

10177(d), 10229, 10232, 10232.25 Suspended for 90 days

San Diego Region

Cooper, Thomas Charles (REB,

REO)

1265 Crystal Springs Dr.,

Chula Vista Effective: 10/3/01

Violation: 10159.2, 10177(c)(d)

(g)(h)

Suspended for 40 days

Schuetz, Daniel John (RES) 4443 30th St., #100, San Diego Effective: 10/3/01 Violation: 10130, 10177(d)

PUBLIC REPROVAL

Suspended for 40 days

Los Angeles Region

Walls, Raymond Lewis (REB, REO) 1565 Scenic Ave., Ste. E,

Costa Mesa Effective: 10/22/01

Violation: 10159.2, 10177(h)



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SUSPENDED WITH STAY

Los Angeles Region

Cestaric, Mark Edward (RES)

11407 Stonecress Ave., Fountain Valley Effective: 10/22/01 Violation: 10130, 10177(d) Suspended for 90 days-all but 30 days stayed for 1 year on terms and conditions

Clare, Judi Michelle (REB, REO)

18826-B Soledad Canyon Rd., Santa Clarita

Effective: 9/10/01

Officer of: Santa Clarita Realty,

Inc.

Violation: 10177(h)

Suspended for 90 days-stayed for 2 years on terms and conditions

Kilmurray, Robert Bruce (REB)

100 S. Ola Vista, Ste. E, San Clemente

Effective: 10/23/01

Violation: 2831, 2832, 2832.1, 2834, 10145(a), 10148, 10161.8,

10176(e)(f), 10177(d)

Suspended for 120 days-stayed for 2 years on terms & conditions

Leung, Jenny Myeleng (REB)

18472 Colima Rd., #211, Rowland Heights Effective: 11/15/01

Violation: 10137, 10177(g) Suspended for 90 days-stayed for 2 years on terms and conditions

Rooks, Robert Denis (REB)

17088 Coolfield Dr., Covina Effective: 10/2/01

Violation: 2831, 10148, 10177(d)(g)

Suspended for 90 days-stayed for 2 years on terms and conditions

Santa Clarita Realty, Inc. (REC)

18826-B Soledad Canyon Rd., Santa Clarita

Effective: 9/10/01

Violation: 2731, 2831.2, 2834,

10145, 10177(d)

Suspended for 90 days-stayed for 2 years on terms and conditions

Talavera, Heriberto (RES)

2544 Orange Ave., #A,

Costa Mesa

Effective: 10/22/01 Violation: 10130, 10177(d)

Suspended for 90 days-all but 30 days stayed for 1 year on terms

and conditions

W E Grant Credit Construction, Inc. (REC)

106 W. Manchester Ave., #G,

Los Angeles

Effective: 9/4/01

Violation: 10148, 10177(d) Suspended for 90 days-all but 30 days stayed for 2 years on terms

and conditions

Zaragoza, Hector M. (REB)

121 N. State College Blvd., #4,

Anaheim

Effective: 11/14/01

Violation: 2731, 2840, 2950(h), 10177(d), 10240

Suspended for 90 days-stayed for 2 years on terms and conditions

Oakland Region

Bar K, Inc. (REC)

201 Lafayette Circle, Lafayette Effective: 10/31/01 Violation: 2832, 10177(d) Suspended for 180 days-stayed for 2 years on terms & conditions

Ng, Barney Joe (REO)

201 Lafayette Circle, Lafayette Effective: 10/31/01 Officer of: Bar K, Inc. Violation: 2832, 10177(d) Suspended for 180 days-stayed for 2 years on terms & conditions

Sacramento Region

Chandler, Sherene Patricia (REB)

810 Davis St., Ste. A, Vacaville

Effective: 10/4/01

Violation: 2834, 10137, 10177(d) Suspended for 90 days-stayed for 2 years on terms and conditions

O'Connor, John Joseph (REB, REO)

13624 Hornbrook Rd., Hornbrook

Effective: 6/13/01

Violation: 10137, 10177(d)(h) Suspended for 120 days-all but 30 days stayed for 3 years on terms

and conditions

San Diego Region

American Home Buyers Mortgage, Inc. (REC)

1450 Frazee Rd., Ste. 706,

San Diego

Effective: 11/29/01

Violation: 2726, 2831, 2831.1, 2831.2, 2832.1, 2834(b), 10145, 10161.8(a), 10165, 10177(d),

Suspended for 60 days-stayed for 2 years on conditions

American Home Marketing, Inc. (REC)

1450 Frazee Rd., Ste. 706,

San Diego

Effective: 11/29/01

Violation: 2726, 2831, 2831.1, 2831.2, 2834(b), 10145,

10161.8(a), 10165, 10177(d)

Suspended for 60 days-stayed for

2 years on conditions

Cooper, Robert Glenn (REB, REO)

1607 Pepperwood Dr., El Cajon

Effective: 10/3/01

Violation: 10159.2, 10177(d)

(g)(h)

Suspended for 10 days-stayed for 2 years on terms and conditions

Epperson, Alan Owen (REB)

25672 Weston Dr., Laguna Niguel

Effective: 10/1/01 Violation:

2726, 2831, 2832, 10145, 10177(d)

Suspended for 90 days-stayed for 2 years on terms and conditions

Suggestions

Thank you to all who offered suggestions for improvement of the Real Estate Bulletin. Your ideas are still welcome. Please send them to:

Real Estate Bulletin Editor Department of Real Estate P.O. Box 187000 Sacramento CA 95818-7000

Forness, John Francis (REB, REO)

7439 Jackson Dr., San Diego

Effective: 9/5/01

Violation: 2725, 2731, 2752, 2831, 2831.2, 2832, 2834, 10161.8(b), 10163, 10177(d)(h)

Suspended for 100 days-stayed for 2 years on terms & conditions

Krause, Jo Ann (RES)

7930 Forrestal Rd., San Diego Effective: 10/31/01 Violation: 10130, 10177(d) Suspended for 100 days-stayed for 2 years on terms & conditions

Qualifund Financial, Inc. (REC)

4443 30th St., Ste. 100, San Diego Effective: 10/3/01 Violation: 10137, 10177(d),

10240 Suspended for 40 days-stayed for

2 years

Swanson, Robert Justus (REB, REO) 1450 Frazee Rd., Ste. 706,

San Diego

Effective: 11/29/01 Officer of: American Home Marketing, Inc.; American Home

Buyers Mortgage Inc. Violation: 10159.2, 10177(d)

(g)(h)

Suspended for 60 days-stayed for

2 years on conditions

Effective: 10/17/01

Romero, Sergio (RES)

PO Box 10519, Costa Mesa Effective: 11/14/01

SMC Lending, Inc. (REC)

41593 Winchester Rd., Ste. 118,

Temecula

Effective: 9/19/01

Waltz, Larry C. (REB)

1884 Eastman Ave., #102,

Ventura

Effective: 9/17/01

Oakland Region

Goodman, Richard Donald (REB, REO)

2012 Park Blvd., Oakland Effective: 9/4/01

Officer of: Richard Goodman Mortgage Corp.

Richard Goodman Mortgage Corp.

(REC) 2012 Park Blvd., Oakland Effective: 9/4/01

San Diego Region

KFG Real Estate, Inc. (REC)

4180 Ruffin Rd., Ste. 295,

San Diego Effective: 9/5/01

INDEFINITE SUSPENSIONS

(under Recovery Acct. provisions)

All Financial Services, Inc. (REC)

1026 Manhattan Beach Blvd., Ste. B, Manhattan Beach Effective: 11/26/01

Hernandez, Thomas Andrew (RES) 1843 Elmhurst Cir., Claremont

Effective: 11/26/01 Morote, Zoila E. (RES)

9027 Florence Ave., Ste. C. Downey

Effective: 10/25/01 Peck, Richard Aaron (REB)

111 Anza Blvd., #430, Burlingame

Effective: 9/19/01 Willis, Michael D. (RES)

P.O. Box 1344, Alpine Effective: 9/19/01

LICENSE SURRENDERED

(Licenses voluntarily surrendered per B&P Code §10100.2 during an administrative action or investiga-

Los Angeles Region

Diestel, Joseph F. (RES)

300 Catalina Dr., Newport Beach *Effective*: 11/13/01

Markarian, Markar Khosrov (REB)

535 W. Glenoaks Blvd., Glendale Effective: 9/24/01

Moreno, Ted R. (RES) 515 N. Linwood, Santa Ana

Effective: 9/17/01

PO Box 1314, Cypress

Patel, Chandrakant K. (REB, REO)

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DRE employees cannot serve as expert witnesses

he Department of Real Estate has some very experienced attorneys, auditors, investigators and subdivision specialists on its staff. Some of our employees have spent more than 30 years in their respective areas and have become recognized experts in their fields. From time to time our employees are asked to appear as expert witnesses in litigation. However, in spite of their expertise, Department employees are not allowed to act as expert

witnesses in civil, criminal or administrative proceedings.

Section 19990 of the Government Code lists a number of activities that are considered to be incompatible with employment as a state officer or employee. Included in those prohibited acts is: using state time, facilities, equipment or supplies for private gain and using the prestige or influence of the State for the employee's personal benefit. Section 19990 also requires all state departments

to determine which specific activities are incompatible for its employees.

The Department of Real Estate has adopted an Incompatible Activities Statement for DRE employees. The Statement precludes employees from performing a number of acts, including: conducting any activity for which a real estate license is required or receiving any consideration, other than from the Department, for performing official acts or duties. There are a number of other specifically prohibited acts listed in the Statement. Included among those acts is, "Voluntarily agreeing to act or accepting employment as an expert witness on behalf of someone other than the Department or other state or local public agency to testify on matters or issues related to the employee's duties with the Department, including testifying at a deposition or any action (i.e., civil, criminal, administrative, etc.) to determine whether a real estate licensee has fulfilled the obligations and duties associated with activities requiring a real estate license." In this regard, litigants should not plan on using Department of Real Estate employees as experts in any proceeding.

The Department recognizes that the Incompatible Activities Statement deprives litigants of the ability to use the expertise of Department employees in resolving disputes. However, the Department believes that the goal of fair and impartial enforcement of the Real Estate Law is best served by insuring that its employees remain neutral and disinterested in everything but the enforcement of that law. The Incompatible Activities Statement applies only to current employees. Therefore, persons interested in an expert with Department of Real Estate experience are free to contact and use former DRE employees. 🙈

Department of Real Estate Forum

n January 25th Commissioner Paula Reddish Zinnemann convened a Department of Real Estate Forum and introduced guest speakers Mel Bernard and Anthony Putuzulu from the Inspector General's Office of the Department of Housing and Urban Development (HUD). Messrs. Bernard and Putuzulu presented information on HUD's loan fraud enforcement efforts and investigative techniques. They also provided specific examples of loan origination fraud schemes and potential penalties for those caught, including incarceration and restitution in excess of one million dollars.

Chief Deputy Commissioner John Liberator reported on departmental operations followed by a presentation by Fa-Chi Lin, the Department's Chief Auditor, about the new predatory lending act and some of the things the Department's Auditors will be looking for to determine if brokers are arranging loans subject to the act's provisions and basic compliance.

Bill Moran, Assistant Commissioner, Enforcement spoke about license processing delays and other difficulties encountered by license applicants who fail to disclose crimes when applying for a license. He reported that "My broker told me not to" is one of the most common excuses the DRE hears in these situations. Brokers were encouraged to advise their license applicants to be certain they disclose all misdemeanor and felony convictions, except for simple traffic violations, such as speeding tickets.

The meeting concluded with questions from the audience and ensuing discussion.



Attendees were provided the opportunity to engage in an open forum with the DRE.



From left to right: Fa-Chi Lin, Audits Chief; Commissioner Paula Reddish Zinnemann; Chief Deputy Comm. John Liberator.

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Predatory Lending Audits

he term "predatory lending" encompasses a variety of home mortgage lending practices. Homeowners in certain communities, particularly the elderly and minorities, are targeted with offers of high-cost, home-secured credit. Elderly homeowners targeted for predatory lending typically are living on fixed incomes and have little or no homesecured debt (they are oftentimes "equity rich" but "cash poor"). Most borrowers use the collateral in their homes for debt consolidation, home improvement, or other consumer credit purposes. Most predatory lending occurs in the "subprime mortgage market" which refers to the segment of the mortgage market dedicated to borrowers who do not qualify for prime rates due to prior or present credit problems.

Predatory loans carry high upfront fees that are added to the balance, which decreases the homeowner's equity. Lenders often base the amount of the loan on the borrower's home equity and do not take into account the borrower's ability to make the scheduled payments. When borrowers have trouble repaying the debt, they are often encouraged to refinance the loan into another unaffordable, high-fee loan that rarely provides economic benefit to the consumer. The cycle of highcost loan refinancing can ultimately deplete the homeowner's equity and result in foreclosure.

Governor Davis recently signed AB 489 — the Predatory Lending bill. (Note: AB 344, Migden, Chapter 733 was a trailer bill to AB 489 and made various technical changes to AB 489.) This new law — Chapter 732 - Division 1.6 (Section 4970 through Section 4979.8 of the Financial Code), is significant in terms of consumer protection. It is designed to protect those people in our state who

can least afford to lose money.

The law prohibits *predatory lending practices*, such as:

- "Flipping" (the frequent making of new loans to refinance existing loans),
- "Packing" (the selling of additional products without the borrower's informed consent), and
- > Charging excessive fees.

The Department of Real Estate will develop and implement new audit procedures to determine compliance with the new lending law by mortgage loan brokers (MLBs).

The new audit procedures will first determine if a loan meets one of the following two conditions to be subject to the new law:

- The loan must be a "consumer loan" as defined in Section 4970(d) of the Financial Code. A consumer loan has the following characteristics:
 - Secured by real property.
 - The real property securing the loan must be *located in California*.
 - The property must be, or intended to be, the principal dwelling of the borrower.
 - The property must be *one-to-four residential units*.
- The "consumer loan" must also be a "covered loan."

A "covered loan" is one where the original principal balance (or face value of the promissory note) of the loan is *not more* than \$250,000, and satisfies one of the following criteria:

The annual percentage rate is 8% more than the yield on US Treasury Securities with comparable maturity dates on the

- 15th of the month immediately preceding the month in which the application for the loan is received by the creditor; or
- The total points and fees payable by the borrower *will exceed* 6% of the total amount of the loan.

The new audit procedures will further determine whether the auditee violated the *prohibited acts* and *limitations* for covered loans.

The following are examples of prohibited acts:

- A covered loan shall not include a prepayment fee or penalty after the first 36 months after the date of consummation of the loan.
- Originating a covered loan to finance a prepayment penalty through a new loan if both loans were originated by the same person.
- A covered loan shall not contain a provision for negative amortization such that the payment schedule for regular monthly payments causes the principal balance to increase, unless the covered loan is a first mortgage with disclosure made to the borrower.
- Originating a covered loan with provisions that the interest rate will increase as a result of a default.

For details of all the prohibited acts under the predatory lending law, refer to Section 4973 of the Financial Code which is available on the DRE Web site (see Real Estate Law — Pertinent Excerpts from the California Codes).

Chapter 732, the Predatory Lending law, will become effective July 1, 2002.

Real Estate Publications

Purchase information

DRE publications may be purchased/ordered by mail, by fax, by phone, or in person. (Refer to specific payment methods below.)

For your convenience, most publications are available at no cost on our Web site at http://www.dre.ca.gov.

By mail — Photocopy or remove this page from your *Bulletin*. Complete Parts A, B, and C (if appropriate). Mail it with the proper fee to: Department of Real Estate, Book Orders, P.O. Box 187006, Sacramento, CA 95818-7006

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- Personal check, cashier's check or money order should be made payable to: Department of Real Estate.
- VISA and MasterCard credit cards may used to purchase DRE publications.
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Miscellaneous information

- Mail orders originating in California and over-thecounter sales must include the state sales tax (7.75% for mail orders). Requests and fees will be returned if the appropriate sales tax is not included.
- Prices are subject to change.
- Orders received with incorrect payments will be returned.
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- Volume discounts are available. Contact DRE at (916) 227-0853 prior to ordering.

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| DRE | RE# | Title of Publ | lication | | | Cost | Quantity | Your Cost |
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| | 2 | 2002 Real Estate Law Book | | | | \$20 | | |
| | 2C | 2002 Real Estate Law Book CD (Compatible with A | Adobe Acroba | t Reader) | 1 | \$20 | | |
| | _ | Real Estate Law — Book AND CD | | | | \$35 | | |
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| | 8 | Operating Cost Manual for Homeowner Association | ns | | | \$10 | | |
| | 25 | Reserve Study Guidelines for Homeowner Association Budgets | | | | \$10 | | |
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| | 13 | Trust Funds | | | | free | | |
| | 34 | A Guide for Residents Purchasing Their Mobilehor | ne Park | | | free | | |
| | 35 | Trust Deed Investments — What You Should Know | w!! | | | free | | |
| | 35A | Using the Services of a Mortgage Broker | | | | | | |
| | 39 | Living in a California Common Interest Developme | ent | | | free | | |
| | 51 | A Consumer Guide to Filing Real Estate Complaints | | | | | | |
| | 52 | Reverse Mortgages — Is One Right for You? | | | | | | |
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Real Estate Bulletin — Spring 2002

Interact with the DRE at www.dre.ca.gov

he Department of Real Estate (DRE) Web site provides a fast and easy way for licensees to interact with the DRE. You can change your mailing address, check your license status, obtain forms, access publications, find continuing education courses, review Internet business/advertising guidelines, find DRE contact information and more!

The entire Web site was reviewed and updated in January 2002. In addition, the following new features were added:



2002 Real Estate Law – Includes the Real

Estate Law, Subdivided Lands Law, Regulations of the Real Estate Commissioner and other pertinent excerpts from the California Codes related to real estate. Glossary of Real Estate Terms

– Links to Chapter 29 of the *Reference Book* which provides definitions for real estate terms.

Information for Homebuyers – Provides an overview of the home purchase process with links to further information.



In the Spotlight – Quick links to popular topics from the main page.

Escrow Violations—Can be used to determine if a specific escrow company, title company or real estate broker with an escrow division has been the subject of administrative action by the Department of Corporations, California Department of Insurance or DRE.



DRE Information in Chinese — Helpful information

about the DRE and how to file a real estate complaint is provided in Chinese.

You can keep up with changes between *Bulletins* by visiting **What's New**.



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